



# Service Bulletin SB0056

**Date:** May 2003  
**From:** Capstone Technical Support  
**Subject:** SPV Version 2.14 Software Compatibility

---

## Affected

All Capstone Model C30 Stationary MicroTurbines with software versions lower than V4.93.  
All Model C30 HEV MicroTurbines with software versions lower than V2.07.  
All Capstone Model C60 MicroTurbines with software versions lower than V3.91.

## Summary

The current PIC Code (Version 2.14) that ships with SPV valves is not compatible with the earlier MicroTurbine software versions outlined above. If you are updating a system with a SPV Part Number as noted below, then the system software must also be updated to ensure compatibility with the current SPV PIC Code (Version 2.14).

Refer to the following Service Bulletins for details of the applicable system software updates:

- ◆ SB0051 – Model C60 Software Version 3.91 Release Notes
- ◆ SB0052 – Model C30 Software Version 4.93 Release Notes
- ◆ SB0054 – Model C30 HEV Software Version 2.07 Release Notes

The SPV Part Numbers shipped with Version 2.14 software are as follows:

- ◆ Model C30 Stationary:  
503044-103    503044-202    509224-102    509224-202  
511098-102    512035-102    513321-101    513321-201
- ◆ Model C30 HEV: 503044-103
- ◆ Model C60 SPV: 511978-201

## Software Availability

The software zip files are located on the Members Only section of the Capstone website.

## Responsibility

It is the responsibility of Capstone to make available the current software versions to Authorized Service Providers for the resolution of issues related to fielded MicroTurbine systems.

It is the responsibility of the Authorized Service Provider to upload this software to resolve the compatibility problem if required. After completion of software uploading, it is the responsibility of the Authorized Service Provider to provide Capstone with a Field Service Report.

Capstone shall reimburse the Authorized Service Provider for up to half-an-hour for performing the software upload on systems under warranty.

## **Capstone Technical Support**

If you have additional questions, please contact:

### **Capstone Technical Support**

Toll Free Telephone: (877) 282-8966

Service Telephone: (818) 407-3600

Facsimile: (818) 734-1080

E-mail: [service@capstoneturbine.com](mailto:service@capstoneturbine.com)

### **Capstone Technical Support (Japan)**

Service Telephone: (818) 407-3700

Facsimile: (818) 734-1080

E-mail: [servicejapan@capstoneturbine.com](mailto:servicejapan@capstoneturbine.com)

### **Capstone Turbine Corporation**

21211 Nordhoff Street • Chatsworth, CA 91311 • USA

Telephone: (818) 734-5300

Facsimile: (818) 734-5320

Website: [www.microturbine.com](http://www.microturbine.com)