



Service Notice SN0006

Date: January 2004
From: Capstone Technical Support
Subject: Checking LFC Software on Model C30 HEV MicroTurbine

Systems Affected

All Capstone Model C30 HEV MicroTurbine systems with the following Serial Numbers:

2371 2372 2738 2739 2824 2834 2835
 2836 2898 2936 2937 2938 2940

Safety Precautions

Only Capstone Authorized Serviced Providers should open the MicroTurbine and other equipment connected to the MicroTurbine. The systems can include multiple sources of power. Observe and adhere to the Safety Instructions contained within the MicroTurbine User's Manual.

Summary

On the HEV MicroTurbine systems identified above, it was discovered that the software version installed on the Liquid Fuel Controller (LFC) might not be the latest version of the software. An incorrect version of the LFC software may result in the MicroTurbine functioning improperly or not functioning at all. Capstone requests that at the next service interval, the ASP should verify the software version on the LFC module is v1.26 or higher. If it is not, the software must be upgraded to v1.26 or higher.

Responsibility

It is the responsibility of Capstone to provide this Service Notice to Authorized Service Providers.

It is the responsibility of the Authorized Service Providers to contact the customer and schedule a service visit.

It is the responsibility of Capstone to provide the Liquid Fuel Controller software version v1.26 or higher to Authorized Service Providers.

After completion of the task, it is the responsibility of the Authorized Service Providers to provide Capstone with a Field Service Report.

If you have additional questions, please contact Capstone at:

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