



# Service Notice SN0011

Date: July 2004  
From: Capstone Technical Support  
Subject: Incorrect System Date

---

## Affected

All Model C30 and C60 production models.

## Summary

MicroTurbine date information may incorrectly appear on the Date and Time Setting screen in a one or two-digit year format (ex.: 4/05/4 or 04/05/04). However, since turbine software recognizes only a four-digit year to properly perform a grid connect equalization charge or time of use function, the format of the system date must be edited manually by the operator to assure proper MicroTurbine functionality.

Operators can manually input a new date in the display panel or CRMS to the correct “mm/dd/yyyy” format as follows:

- In CRMS: Navigate to “Control Settings > Date and Time Settings” panel (see Figure below). Procedure described in CRMS Manual (410013), Users Edition, Chapter 9.
- In the display panel: Navigate to the “System Settings > Set Date/Time” menu.

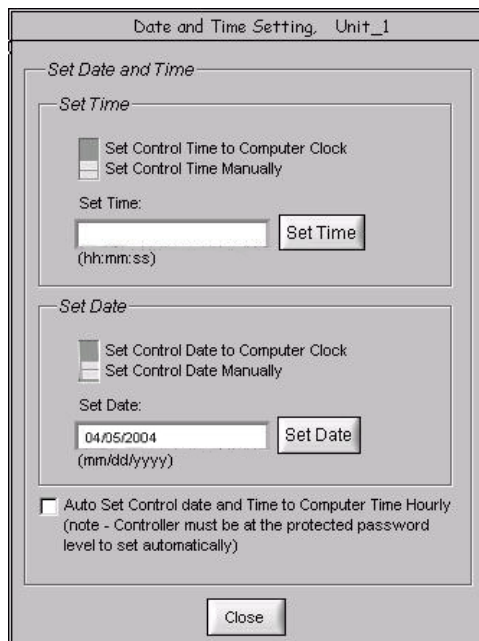


Figure 1. CRMS Date and Time Setting

## Responsibility

It is the responsibility of Capstone to inform users of the software issue contained within this document to Authorized Service Providers.

## Capstone Technical Support

If you have additional questions, please contact:

<b>Capstone Technical Support</b> Telephone: (818) 407-3600 Facsimile: (818) 734-1080 Toll Free Telephone: (877) 282-8966 E-mail: <a href="mailto:service@capstoneturbine.com">service@capstoneturbine.com</a>	<b>Capstone Technical Support - Japan</b> Telephone: (818) 407-3700 Facsimile: (818) 734-1080 E-mail: <a href="mailto:servicejapan@capstoneturbine.com">servicejapan@capstoneturbine.com</a>
--	---